

VISTA ROYALE COMPUTER CLUB
Meeting Minutes 1/5/2023

Sandy McKenny, Sec, welcomed all 35 new and returning members to the first meeting of the 2023 season and gave a bit of history of the club and LAB. She thanked her fellow officers Mary Thieman, Treas, and Vicky Getz, Lab Mgr & Education coordinator, Steve Getz, webmaster, and all the member monitors who stepped up to the plate to get us off and running this year by donating 2 hours of their time each week so you can access to the LAB.

Announcements:

Next week, Jan 12, 2023, ACT Computers will be here with Cyber Security being the subject of the program. Something we always need to keep in mind, and we hope to have a good audience showing.

The Lab will be used for Electronic Voting by owners who need help or a computer/internet connection to participate easily. These are the dates:

Wednesday; February 1, 2023; 4-6pm;
Thursday; February 9, 2023; 4-6 pm;
Monday; February 13, 2023; 4-6pm;
Monday; February 20, 2023; 4-6pm.

Here are Vicky's Notes from her comprehensive and thorough presentation:

Vicky Getz wrote:

LAUNDRY 2023

There are two ways to pay for your laundry at Vista Royale, the Wash Laundry card, and the smartphone Wash-Connect App. As part of the changeover from the coin operated machines, there were complimentary laundry cards available at the association office. There is only one complimentary card available per unit. Additional cards can be purchased for \$5 from the kiosk in any of the clubhouses.

USING THE LAUNDRY CARD

The card must be at the pay box until the machine is started.

ADVANTAGES OF THE CARD:

1. You don't need a smart phone
2. Your helper can do your wash.
3. You can load \$5, \$10, or a custom amount from a credit card.
4. You can load \$5, \$10 or \$20 using cash at the Royal Palm Clubhouse.

DISADVANTAGES OF THE CARD:

1. You need to visit one of the clubhouses to load funds.
2. Clubhouse systems are often down.
3. Royal Palm is locked daily after 3 pm and weekends.
4. If you lose the card, it is the same as losing cash.
5. Replacement cards are \$5.
6. No transaction history or receipts.

USING THE SMARTPHONE APP

The app is very easy to use.

ADVANTAGES OF THE APP:

1. The Wash-Connect App is free
2. Loading funds with credit card is convenient
3. Timer on the app lets you keep track of your washer and dryer.
4. Transaction refunds are easy (although may take a long time to process).
5. Service requests are easy.

DISADVANTAGES OF THE APP:

1. You need to know some passwords.
2. The Password recovery feature in the app seems to be broken.
3. Minimum reload \$10, balance refundable if you close the account.
4. If someone is helping you with your laundry, the helper will need access to your account.
5. Might need to restart your phone to get the app to work the first time.

WASHER SETTINGS TO GET HOT WATER

Hot Normal is actually COOL

You need to choose HOT **and** DELUXE or ULTRA to get hot water.

EXTENDING THE DRYER TIME

The dryer time can be extended by 15 Minutes for 25¢. There must be time left on the dryer, and it must be less than 44 minutes remaining. There is a bug in the programming that will take your quarter and give you nothing in return if there is too much time remaining on the dryer.

BY APP

Look at your active machines and hit EXTEND TIME, and then tap PAY \$.25

By CARD

Hold the card near the pay box until it beeps 3 times.

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REFUNDS

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Transaction refunds are easy to submit from the SmartPhone App.

Card users need to call the vendor.

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Other things that have changed

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TV Lineup changes,

We switched from OpenOffice to LibreOffice in the Lab.

Lab Printers now support Mopria printing so now you can print directly from Apple or Android mobile printing .

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Reminder-caution!!!!

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Gift cards are for gifts

If people are requiring you to pay bills, bail, fines by **gift card**, it is a SCAM.

If your friends text or email you asking you to buy a gift card and send them the number it is a SCAM.

That is all for this week..... Don't forget to join us again on Thursday morning at 9:30 am for ACT Computers.

Regards, Sandy McKenny, sec

